



COMMONWEALTH OF KENTUCKY
TRANSPORTATION CABINET
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FOR IMMEDIATE RELEASE

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Gov. Beshear Announces Limited Service Reopening of Frankfort Regional Driver Licensing Office

KYTC launches new online appointment scheduler to promote 'Healthy at Work' guidelines

FRANKFORT, Ky. (May 18, 2020) – Gov. Andy Beshear today announced the regional driver licensing office at the Kentucky Transportation Cabinet (KYTC) building in Frankfort has reopened for limited services.

It is part of Gov. Beshear's Healthy at Work initiative to safely reopen essential Executive Branch offices and services that were closed to limit the spread of COVID-19.

"We want to begin reopening our Commonwealth in a safe, gradual and well-planned manner that protects employees and customers," said Gov. Beshear. "The Frankfort-based regional licensing office is reopening with limited in-person services to process the most immediate needs first and to prevent a surge in foot traffic."

Services at the Frankfort REAL ID Regional Driver's License Office are limited at this time to residents who meet one of the following qualifying criteria:

- Replacement of a lost license, permit or identification card
- License or ID card needed for employment or emergency
- New resident replacing a valid out-of-state credential
- New applicant who has successfully completed Kentucky State Police driver testing
- Renewal of a credential that expired before March 18, 2020, when license and permit expiration dates were automatically extended for 90 days by emergency order

"We look forward to resuming in-person customer service," KYTC Secretary Jim Gray said. "But it is absolutely essential that we resume that service in a way that protects the health and safety of our customers and our employees. We're implementing new practices that encourage social distancing and our experience will guide the phased opening of other regional driver's license offices around the Commonwealth."

The Regional Driver's License Office, 200 Mero St., in Frankfort, will be open Monday through Friday from 8 a.m. to 4 p.m. EDT.

Qualifying applicants may make appointments online at realidky.com to request either a standard or REAL ID credential. A limited number of work stations will be available to serve walk-ins. To avoid

gatherings in common waiting areas after checking in, applicants may be individually notified when to return to the issuance office to be served.

To maintain the safest possible environment, employees of the office will adhere to Gov. Beshear's Healthy at Work standards, which include wearing a mask, and customers will be asked to do the same. Social distancing will be observed. Surfaces will be cleaned and touch pad equipment sanitized after each use. The complete list of Healthy at Work requirements can be found here [Healthy at Work](#).

Keep up with information from Gov. Andy Beshear and his administration about the COVID-19 pandemic at governor.ky.gov, kycovid19.ky.gov and on the Governor's official social media accounts [Facebook](#), [Twitter](#) and [YouTube](#).

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